



**MORRISTOWN**  
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**SEVIERVILLE**  
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**ROGERSVILLE**  
1101 E. McKinney Ave  
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[www.CenterForWellnessTN.com](http://www.CenterForWellnessTN.com) | [www.facebook.com/CenterForWellnessTN](http://www.facebook.com/CenterForWellnessTN)

## WEIGHT LOSS PROGRAM INFORMATION

**We want you to know...**The calorie deficit and portion-controlled diets are used with patients who are overweight. These methods of weight reduction have been described and evaluated in many professional medical journals since 1974.

**Your role...**Your success depends upon your commitment to fulfilling your obligations during treatment. You should be willing to:

- Provide honest and complete answers to questions about your health, medications, weight, eating, and lifestyle patterns.
- Devote the time needed to complete and comply with the course of treatment as prescribed.
- Attend your appointments regularly and follow your diet and exercise prescription.
- Obtain blood/diagnostic tests which your provider may deem necessary during your treatment.
- Advise the clinic staff of ANY concerns, problems, complaints, symptoms, or questions even if you may think it is not terribly important. This affords the best chance of intervening before a problem becomes serious.

**Risks Associated with Being Overweight...**People who are overfat, overweight or obese have greater tendencies toward:

- High blood pressure, Diabetes/Metabolic Syndrome, Hyperinsulinemia, High Cholesterol, Asthma, Esophageal Reflux, Fatigue, Heart Attack, Stroke, Peripheral Vascular Disease, Abnormal Cardiac Rhythms, Pulmonary Hypertension, Decreased sense of smell, Obstructive Sleep Apnea, Arthritis, Subfertility/Infertility, Polycystic Ovarian Syndrome and various types of cancer.

**These risks/conditions can be reduced or eliminated with weight loss (starting around 5-10 percent of initial weight).**

**Medications...**If you are taking medications for one or more of these conditions, dosages may need to be adjusted as your weight changes.

**Unknown Side Effects...**The possibility always exists in medicine that the combination of any disease with methods employed for its treatment may lead to previously unobserved or unexpected ill effects, including death. Should one or more of these conditions occur, additional medical or surgical treatment may be necessary.

**Common Side Effects...**During a low calorie diet, common side effects can be: *a reduced metabolic rate, increased urination, dizziness, sensitivity to cold, a slower heart rate, dry skin, fatigue, diarrhea, constipation, bad breath, dry or brittle hair, hair loss, muscle cramps, or menstrual changes.* These responses are temporary and resolve when calories are increased after the period of weight loss. A drug monograph with more specific information for each medication is available on our website and by request.

**Reduced Potassium Levels...**It is important to consume a nutritionally balanced diet. Failure to do so may cause low blood potassium levels or deficiencies in other key nutrients. Low potassium levels can cause serious heart irregularities.

**Gallstones...**Overweight people develop gallstones at a rate higher than normal weight individuals. It is possible to have gallstones and not know it. As body weight and age increase, so do the chances of developing gallstones. These chances double for women, women using estrogen, and smokers. Losing weight, especially rapidly, may increase the chance of developing stones or sludge and increase the size of existing stones within the gallbladder. Should symptoms develop (commonly fever, nausea and a cramping right upper abdominal pain) or if you know or suspect that you already have gallstones, let your provider know immediately. Gallbladder problems may need medication or surgery to remove the gallbladder, and less commonly, may be associated with more serious complications or even death.

**Pancreatitis,** or an inflammation/infection of the pancreas, may be associated with the presence of gallstones and the development of sludge or obstruction in the bile ducts. The symptoms of pancreatitis include pain in the left upper abdominal area, nausea, and fever. Pancreatitis may be precipitated by binge-eating or consuming a large meal after a period of dieting. Also associated with pancreatitis are long term abuse of alcohol and the use of certain medications and increased age. Pancreatitis may require surgery and may be associated with more serious complications or even death.

**Pregnancy...**If you become pregnant, report this to your health care professional and physician immediately. Your calorie restricted diet and anorectic medications must be stopped promptly to avoid further weight loss and potential damage to a developing fetus. **You must take precautions to avoid becoming pregnant during the course of weight loss.**

**The risk of weight regain...**Obesity is a chronic condition, and the majority of overweight individuals who lose weight have a tendency to regain all or some of it over time. Factors which favor maintaining a reduced body weight include regular exercise, adherence to a healthy diet, and having a coping strategy for weight regain before it occurs. Successful treatment may take months or years.

**Sudden Death...**Patients with morbid obesity and serious health problems such as severe hypertension, heart disease, or diabetes, have a statistically higher chance of suffering sudden death when compared to normal weight people without these problems. **Rare instances of sudden death have occurred while obese patients were undergoing medically supervised weight reduction, though no cause and effect relationship with the diet has been established.** Other rare risks are primary pulmonary hypertension and valvular heart disease.

**Your Rights and Responsibility...**You may leave treatment at any time. You have a responsibility to notify the provider that you are discontinuing treatment and to find another provider who is able to assume medical care for you after you leave treatment.

**No Guarantees**...I understand that much of the success of the program will depend on my efforts and that there are no guarantees that the program will be successful. I also understand that I will have to continue watching my weight all of my life if I am to be successful.

**Food Items**...Food items purchased in the office are non-returnable once purchased.

**Supplements**...Dietary supplements may be added to your program and may include vitamins, minerals, and/or lipotropics (fat burners) given in oral or injection form. A drug monograph is available on our website and by request for each supplement added to your program. The scientific literature supporting the provider's use of these supplements may be limited; however, the potential benefit of use of such supplements for most individuals is felt to outweigh the risks.

**FDA Labeling**...Appetite suppressants have labeling which recommends to use the medications for obese individuals, for time periods up to 12 weeks, and at the dosage indicated in the labeling.

**OMA Guidelines for Anorectic Usage:** We adhere to the guidelines for anorectic usage as recommended by the Obesity Medicine Association. Indications for initiation of anorectics include:

- BMI > 30 in normal healthy individuals
- BMI > 27 in individuals with co-morbidities (DM, HTN, Insulin/Leptin resistance, vascular disease, hyperlipidemia, asthma, cancer, GERD, OSA, kidney disease, osteoarthritis, gall stones, PCOS, psoriasis, acrochordon, acanthosis nigricans, or other related conditions)
- Current weight > 120% of a long standing healthy weight maintained after the age of 18.
- Body fat >30% in females and >25% in males (Sarcopenic Obesity)
- Waist-hip ratio > 0.8 in women or > 0.95 in men
- Waist circumference > 35" in women and > 40" in men
- Any co-morbid condition that is aggravated by weight
- Prevention of weight regain in a person who has previously lost weight
- Weight loss for occupational needs
- Prevention of weight gain in a person who has a familial/genetic predisposition to obesity, cancer, or other obesity related conditions.

**Long Term Use**...Additionally, an anorectic medication may be used for individuals that have shown previous benefit and not had adverse reactions (beneficial risk-to-benefit ratio) for the purpose of restarting a weight loss program, to lose weight that has been recently gained following a therapeutic loss of weight, or to maintain weight loss on a chronic basis even if the above criteria are no longer met.

**Off Label Prescribing**... A provider is not required to use the medication as the labeling suggests. This is called off label prescribing and is specifically provided for by the FDA. We have found appetite suppressants and other non-anorectic type medications to be helpful for periods exceeding 12 weeks and at doses larger than those suggested in the labeling. The indications for these usages are based on our experience, the experience of our colleagues, and guidelines from the OMA. Such usage has not been as systematically studied as that suggested in the labeling and it is possible, as with most other medications, that there could be serious side effects. We believe the probability of such side effects is outweighed by the benefit of the appetite suppressant for the given dose and indication. However, you must decide if you are willing to accept the risks of side effects, even if they might be serious, for the possible help the medication(s) may give.

**Dispensing and Furnishing**...In general, weight loss related medication(s) will be prescribed and dispensed within this office. At your request, you will be given an opportunity to count your pills to ensure accuracy at the time of dispensing. Dispensed prescriptions may not be refunded or exchanged after leaving the office. You may request to have the prescription filled at any pharmacy of your choice at any time, but there will still be charges for the office visit and any other service(s) rendered.

**Responsibility**...It is my responsibility to follow dosing instructions carefully and to report promptly any medical problem(s) that may be related to my weight control program. In general, medications will not be prescribed without an office visit. One time, short term exceptions can be decided on a case by case basis. We reserve the right to refuse such an exception to anyone. Abuse of this policy can result in dismissal from the clinic. I must be re-evaluated by the provider within 30 days of starting any new medication. ***If I am prescribed a controlled medication from this clinic, I agree to only obtain that medication from providers of this clinic.*** Obtaining controlled medications from multiple providers is illegal and will be reported to law enforcement as required. Diversion of medications to other individuals is grounds for dismissal. Random urine drug testing may be done and if refused, is grounds for dismissal.

**Refunds**...I understand that no refunds will be given after services are performed.

**Purpose**...I understand the purpose of this treatment is to assist me in my desire to decrease my body weight and to maintain this weight loss. My continuing to receive weight loss treatment will be dependent on my progress in weight reduction and weight maintenance.

**Drug Testing**...If you are drug tested as part of your employment or for another purpose, you may test positive for amphetamines or their derivatives while taking certain weight loss medications such as phentermine. If needed, you may be given a doctor's note to state you are taking a medication to aid in weight loss.

**Alternatives**...I understand there are multiple ways to decrease my body weight and to maintain a healthy weight. In particular, a reduced calorie diet or protein sparing modified fast and regular exercise without the use of appetite suppressants or other medications or supplements could help if followed, even though I may be hungrier, fatigued, or the weight loss may not be as great without these adjunctives.

**Risk of Proposed Treatment**...The use of weight loss related medications, involves some risk. Risks are higher still for dosages that exceed the recommended labeling. Common side effects of stimulant type appetite suppressants include: **insomnia, palpitations, dry mouth, headaches, psychological problems, medication allergies, short term high blood pressure, and dependence** (exceedingly rare). Blood pressure can become more elevated when taken with pseudoephedrine, an over the counter cold medicine. Rare, but serious risks include **primary pulmonary hypertension and valvular heart disease**. These side effects were observed rarely with Fenfluramine and have a very rare occurrence with other appetite suppressants and have not been found to have a direct association. These risks could be slightly higher with Belviq (Lorcaserin), a weight loss medication that is mechanistically similar to Fenfluramine. Medications containing naltrexone will cause opiates to be less effective. Medications containing topiramate (Qsymia) have been found to have an increased rate of cleft palate formation in a developing fetus. Monthly pregnancy tests may be required. Women of childbearing age need to take care not to become pregnant while taking medications to aid in weight loss. These and other possible risks could, on rare occasion, be serious or fatal.



**Illnesses/Chronic Conditions:** Please mark all that apply.

<input type="checkbox"/> Vision problems	<input type="checkbox"/> Tuberculosis	<input type="checkbox"/> Anemia	<input type="checkbox"/> Hepatitis	<input type="checkbox"/> Fibromyalgia
<input type="checkbox"/> Glaucoma	<input type="checkbox"/> High Blood Pressure	<input type="checkbox"/> Easy bleeding / bruising	<input type="checkbox"/> Stomach Ulcers	<input type="checkbox"/> Chronic Pain Syndrome
<input type="checkbox"/> Cataracts	<input type="checkbox"/> High Cholesterol	<input type="checkbox"/> Blood clots	<input type="checkbox"/> Colitis / Diverticulitis	<input type="checkbox"/> Multiple Sclerosis
<input type="checkbox"/> Hearing problems	<input type="checkbox"/> Heart Failure	<input type="checkbox"/> Autoimmune Disease	<input type="checkbox"/> Irritable Bowel Syndrome	<input type="checkbox"/> Headaches
<input type="checkbox"/> Ear Infections	<input type="checkbox"/> Heart Attack	<input type="checkbox"/> Diabetes	<input type="checkbox"/> Bladder / Kidney Infections	<input type="checkbox"/> Seizures
<input type="checkbox"/> Asthma	<input type="checkbox"/> Heart Murmur	<input type="checkbox"/> Thyroid Disease	<input type="checkbox"/> Kidney Stones	<input type="checkbox"/> Neuropathy
<input type="checkbox"/> Allergies	<input type="checkbox"/> Heart Valve Disease	<input type="checkbox"/> Genetic Disorders	<input type="checkbox"/> Urinary problems	<input type="checkbox"/> Depression / Anxiety
<input type="checkbox"/> Sinus problems	<input type="checkbox"/> Irregular Heartbeat	<input type="checkbox"/> Acid Reflux	<input type="checkbox"/> Urinary Incontinence	<input type="checkbox"/> Bipolar Disorder
<input type="checkbox"/> Bronchitis	<input type="checkbox"/> Stroke	<input type="checkbox"/> Pancreatitis	<input type="checkbox"/> Jaw Pain / TMJ	<input type="checkbox"/> Drug Abuse / Alcoholism
<input type="checkbox"/> COPD / Emphysema	<input type="checkbox"/> Varicose Veins	<input type="checkbox"/> Gallbladder Disease / Stones	<input type="checkbox"/> Arthritis	<input type="checkbox"/> Eating Disorder
<input type="checkbox"/> Pneumonia	<input type="checkbox"/> Rheumatic Fever	<input type="checkbox"/> Liver Disease	<input type="checkbox"/> Bulging / Degenerative Disks	<input type="checkbox"/> Herpes / Shingles / Cold Sores
<input type="checkbox"/> Cancer (Type: _____)		<input type="checkbox"/> Other: _____		

**Family Medical History:**

Do any of the following conditions run in your family? Please mark all that apply and indicate who has the condition.

<input type="checkbox"/> High blood pressure _____	<input type="checkbox"/> Diabetes _____	<input type="checkbox"/> Lung disease _____
<input type="checkbox"/> High cholesterol _____	<input type="checkbox"/> Obesity _____	<input type="checkbox"/> Liver disease _____
<input type="checkbox"/> Heart disease _____	<input type="checkbox"/> Thyroid disease _____	<input type="checkbox"/> Stomach disease _____
<input type="checkbox"/> Heart attack _____	<input type="checkbox"/> Arthritis _____	<input type="checkbox"/> Genetic diseases _____
<input type="checkbox"/> Stroke _____	<input type="checkbox"/> Cancer _____	<input type="checkbox"/> Other: _____

**Diet & Nutrition:**

Highest adult weight: _____	Age: _____	Lowest adult weight: _____	Age: _____	Avg. adult weight: _____
How many oz. of water do you drink daily?		How many soft drinks do you drink daily?		Other caffeine?
How many times per week do you eat out?				
Have you tried multiple diets in past? <input type="checkbox"/> Yes <input type="checkbox"/> No				
Are you currently on a special diet? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, what type?				

**Diet & Nutrition (continued):**

Have you tried any of the following diet programs in the past? (Mark all that apply.)

- |                                      |   |  |  |
|--------------------------------------|---|--|--|
| <input type="checkbox"/> Low fat     | <input type="checkbox"/> Zone             | <input type="checkbox"/> Ornish        | <input type="checkbox"/> Medifast / Optifast |
| <input type="checkbox"/> Atkins      | <input type="checkbox"/> Paleo            | <input type="checkbox"/> DASH          | <input type="checkbox"/> Weight Watchers     |
| <input type="checkbox"/> South Beach | <input type="checkbox"/> Keto / ketogenic | <input type="checkbox"/> Mediterranean | <input type="checkbox"/> Other: _____        |

Please list what and what time you typically eat for each of the following:

Breakfast: \_\_\_\_\_  
Lunch: \_\_\_\_\_  
Dinner: \_\_\_\_\_  
Snack: \_\_\_\_\_

**Skin Care:**

- Are you under the care of a dermatologist?  Yes  No
- Do you use:  Acutane  Retin A  Renova  Adapalene  Other prescription skin products
- Have you had:  Botox  Dermal fillers  Chemical Peels  Microdermabrasion  Other treatments \_\_\_\_\_
- Are you currently using any products that contain:  Glycolic Acid  Lactic Acid  Hydroxy Acid  Vitamin A
- Do you have any skin sensitivities or irritants:  Yes  No Reaction: \_\_\_\_\_

**Skin Maintenance:**

- Products You Use:  Cleanser  Toner  Moisturizer  Exfoliator  Masque
- Skin Type:  Oily/Congested  Dry/Dehydrated  Sensitive/Redness  Acne  Sunburned
- How often do you go tanning or are exposed to the sun?  Daily  Weekly  Monthly  Rarely
- What are your skin care goals?

**For Women Only:**

- Are you currently sexually active?  Yes  No Sexual Orientation: \_\_\_\_\_
- Are you currently pregnant or nursing?  Yes  No
- Number of pregnancies: \_\_\_\_\_ Number of children born: \_\_\_\_\_ # Vaginal Deliveries: \_\_\_\_\_ # C-Sections: \_\_\_\_\_
- Last menstrual cycle: \_\_\_\_\_ Avg cycle length: \_\_\_\_\_ Age of onset: \_\_\_\_\_
- Current method of birth control: \_\_\_\_\_ Last pelvic exam: \_\_\_\_\_ Last mammogram: \_\_\_\_\_
- Have you had a hysterectomy?  Yes  No Do you still have ovaries?  Yes  No Age of menopause: \_\_\_\_\_

**For Women Only (continued):**

Do you suffer from any of the following female related symptoms / conditions?

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> Irregular periods | <input type="checkbox"/> Cravings          | <input type="checkbox"/> PCOS / Ovarian cysts |
| <input type="checkbox"/> Heavy periods     | <input type="checkbox"/> Irritability      | <input type="checkbox"/> Yeast infections     |
| <input type="checkbox"/> Spotting          | <input type="checkbox"/> Fatigue           | <input type="checkbox"/> Bacterial vaginosis  |
| <input type="checkbox"/> Cramps            | <input type="checkbox"/> Breast tenderness | <input type="checkbox"/> Hot flashes          |
| <input type="checkbox"/> Fluid retention   | <input type="checkbox"/> Infertility       | <input type="checkbox"/> Mood swings          |
| <input type="checkbox"/> Low sex drive     | <input type="checkbox"/> Endometriosis     | <input type="checkbox"/> STDs                 |

**For Men Only:**

Are you currently sexually active?     Yes    No                      Sexual Orientation:

Do you suffer from any of the following male related symptoms / conditions?

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> Impotence          | <input type="checkbox"/> Weak erection       | <input type="checkbox"/> Premature ejaculation |
| <input type="checkbox"/> Low sex drive      | <input type="checkbox"/> Increased sex drive | <input type="checkbox"/> Prostate Problems     |
| <input type="checkbox"/> Testicle Pain/Lump | <input type="checkbox"/> Penis discharge     | <input type="checkbox"/> Infertility           |
| <input type="checkbox"/> Moods Swings       | <input type="checkbox"/> Fatigue             | <input type="checkbox"/> STDs                  |

**Please note any other information you feel is relevant to your health history that has not been mentioned elsewhere:**

**OFFICE USE ONLY: HISTORY REVIEW/UPDATE** \*Please have patient review history, mark NC if no changes, initial and date. Patient to complete a new history if any changes have occurred since the last history review was completed.\*



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## Telemedicine Consent Form

Patient Name: \_\_\_\_\_ DOB: \_\_\_\_\_

1. I understand that my health care provider wishes me to engage in a telemedicine consultation.
2. My health care provider and/or their designee has explained to me how the video conferencing technology will be used to affect such a consultation will not be the same as a direct patient/health care provider visit due to the fact that I will not be in the same room as my health care provider.
3. I understand there are potential risks to this technology, including interruptions, unauthorized access and technical difficulties. I understand that my health care provider or I can discontinue the telemedicine consult/visit if it is felt that the videoconferencing connections are not adequate for the situation.
4. I understand that my healthcare information may be shared with other individuals for scheduling and billing purposes. Others may also be present during the consultation other than my health care provider in order to operate the video equipment. The above mentioned people will all maintain confidentiality of the information obtained. I further understand that I will be informed of their presence in the consultation and thus will have the right to request the following: (1) omit specific details of my medical history/physical examination that are personally sensitive to me; (2) ask non-medical personnel to leave the telemedicine examination room: and or (3) terminate the consultation at any time.
5. I have had the alternatives to a telemedicine consultation explained to me and am choosing to participate in a telemedicine consultation. I understand that some parts of the exam involving physical tests may be conducted by individuals at my location at the direction of the consulting health care provider.
6. In an emergent consultation, I understand that the responsibility of the telemedicine provider is to advise my local practitioner and that the telemedicine provider's responsibility will conclude upon the termination of the video conference connection.
7. I have had a direct conversation with my provider and/or their designee, during which I have had the opportunity to ask questions in regard to this procedure. My questions have been answered and the risks, benefits and any practical alternatives have been discussed with me in a language in which I understand.
8. I understand that this telemedicine consent form will remain in effect until I request for it to be rescinded. Such request may be required to be in writing.

By signing this form, I certify:

- That I have read or had this form read and/or had this form explained to me
- That I fully understand its contents including the risks and benefits of the procedure(s).
- That I have been given ample opportunity to ask questions and that any questions have been answered to my satisfaction.

\_\_\_\_\_  
Patient/Parent/Guardian signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Time

\_\_\_\_\_  
Witness signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Time

## General Consent to Treat and Acknowledgement of Office Policies

- It is my choice to receive services from Center for Wellness. I have completed this form to the best of my knowledge.
- I have stated all medical conditions that I am aware of and have listed all medications that I am taking. I am aware that this office monitors the Tennessee Controlled Substance Monitoring Database, and the discovery of any controlled medications prescribed to me that have not been disclosed to staff will be construed as an act of deception violating the trust inherent in a provider/patient relationship which may result in this office declining to participate in my care.
- I will update the staff at Center for Wellness of any changes to my contact information or health status.
- I consent for the CFW providers and staff to perform reasonable and necessary medical examination, testing and treatment for the condition(s) which have brought me to seek care at this office, both at this initial visit and any future visit(s). I understand that if additional testing, invasive or interventional procedures are recommended, I may be asked to read and sign additional consent forms prior to the test(s) or procedure(s).
- I acknowledge that I may leave treatment at any time and that it is my responsibility to notify the provider(s) that I am discontinuing treatment. If I leave treatment, I will find another provider who is able to assume care for me.
- I understand that if a prescription is felt to be appropriate, it will be dispensed at this office, if available, unless I request otherwise.
- I have been given the opportunity to review the HIPAA/Notice of Privacy Practices and understand that a copy is available to me at any time at my request.
- I understand that Center for Wellness does not participate with any insurance provider(s) and that payment in full is expected at the time of service.
- I understand that all sales are final. No refunds or exchanges are given on any products or services.
- If I am unable to make a scheduled appointment, I agree to cancel the appointment 24 hours in advance by phone, unless I have an emergency. In this case, I will call ASAP to notify staff and reschedule my appointment. I understand I may be charged a fee for failing to keep or cancel an appointment under these guidelines and this fee may be required to be paid prior to any future services being rendered. I understand a non-refundable deposit may be required for some skin care services.
- I grant permission to the designated person(s) named below to: make or confirm appointments; have access to test findings; have access to telephone communications and answering machine messages, as well as other common means of communication; pick up medications and/or supplements; be made aware of my diagnosis, prognosis, treatment plans; and have access to my financial health information. Unless otherwise noted below, this authorization grants CFW permission to leave messages on my answering machine/voicemail using my protected health information regarding information deemed appropriate/necessary by my health care provider(s). I understand that this authorization is voluntary. I understand that once this information is released, it may no longer be protected by federal privacy regulations.

By assigning a designated party, Center for Wellness will be allowed to give information to the following individuals:

Name: _____	Relationship to patient: _____
Phone Number: (_____) _____	Cell Number: (_____) _____
<input type="checkbox"/> Full Access <input type="checkbox"/> Rx/Product Pick Up Only <input type="checkbox"/> Other: _____	
Name: _____	Relationship to patient: _____
Phone Number: (_____) _____	Cell Number: (_____) _____
<input type="checkbox"/> Full Access <input type="checkbox"/> Rx/Product Pick Up Only <input type="checkbox"/> Other: _____	

**PLEASE DO NOT LEAVE MESSAGES ON ANSWERING MACHINE**

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Date



# NOTICE OF PRIVACY PRACTICES

This notice is effective as of January 1, 2015, and describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

## Your Rights

You have the right to:

- Get a copy of your paper or electronic medical record
- Correct your paper or electronic medical record
- Request confidential communication
- Ask us to limit the information we share
- Get a list of those with whom we've shared your information
- Get a copy of this privacy notice
- Choose someone to act for you
- File a complaint if you believe your privacy rights have been violated

## Your Rights

**When it comes to your health information, you have certain rights.** This section explains your rights and some of our responsibilities to help you.

### Get an electronic or paper copy of your medical record

- You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you. Ask us how to do this.
- We will provide a copy or a summary of your health information, usually within 30 days of your request. We may charge a reasonable, cost-based fee.

### Ask us to correct your medical record

- You can ask us to correct health information about you that you think is incorrect or incomplete. Ask us how to do this.
- We may say "no" to your request, but we'll tell you why in writing within 60 days.

### Request confidential communications

- You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address.

- We will say "yes" to all reasonable requests.

### Ask us to limit what we use or share

- You can ask us not to use or share certain health information for treatment, payment, or our operations. We are not required to agree to your request, and we may say "no" if it would affect your care.
- If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer. We will say "yes" unless a law requires us to share that information.

### Get a list of those with whom we've shared information

- You can ask for a list (accounting) of the times we've shared your health information for six years prior to the date you ask, who we shared it with, and why.
- We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make). We'll provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.

### Get a copy of this privacy notice

- You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.

### Choose someone to act for you

- If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.

### File a complaint if you feel your rights are violated

- You can complain if you feel we have violated your rights by contacting us using the information on page 1.
- You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775, or visiting [www.hhs.gov/ocr/privacy/hipaa/complaints/](http://www.hhs.gov/ocr/privacy/hipaa/complaints/).
- We will not retaliate against you for filing a complaint.

## Your Choices

You have some choices in the way that we use and share information as we:

- Tell family and friends about your condition
- Provide disaster relief
- Include you in a hospital directory
- Provide mental health care
- Market our services and sell your information
- Raise funds

## Your Choices

**For certain health information, you can tell us your choices about what we share.** If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions.

In these cases, you have both the right and choice to tell us to:

- Share information with your family, close friends, or others involved in your care
- Share information in a disaster relief situation
- Include your information in a hospital directory

*If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.*

In these cases we never share your information unless you give us written permission:

- Marketing purposes
- Sale of your information
- Most sharing of psychotherapy notes

In the case of fundraising:

- We may contact you for fundraising efforts, but you can tell us not to contact you again.

## Our Uses and Disclosures

### How do we typically use or share your health information?

We typically use or share your health information in the following ways.

#### Treat you

We can use your health information and share it with other professionals who are treating you.

#### Run our organization

We can use and share your health information to run our practice, improve your care, and contact you when necessary.

#### Bill for your services

We can use and share your health information to bill and get payment from health plans or other entities. THIS OFFICE DOES NOT ACCEPT OR PROCESS INSURANCE AT THIS TIME.

### How else can we use or share your health information?

We are allowed or required to share your information in other ways – usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes. For more information see:

[www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html](http://www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html).

#### Help with public health and safety issues

We can share health information about you for certain situations such as:

- Preventing disease
- Helping with product recalls
- Reporting adverse reactions to medications
- Reporting suspected abuse, neglect, or domestic violence
- Preventing or reducing a serious threat to anyone's health or safety

#### Do research

We can use or share your information for health research.

## Our Uses and Disclosures

We may use and share your information as we:

- Treat you
- Run our organization
- Bill for your services
- Help with public health and safety issues
- Do research
- Comply with the law
- Respond to organ and tissue donation requests
- Work with a medical examiner or funeral director
- Address workers' compensation, law enforcement, and other government requests
- Respond to lawsuits and legal actions

### Comply with the law

We will share information about you if state or federal laws require it, including with the Department of Health and Human Services if it wants to see that we're complying with federal privacy law.

### Respond to organ and tissue donation requests

We can share health information about you with organ procurement organizations.

### Work with a medical examiner or funeral director

We can share health information with a coroner, medical examiner, or funeral director when an individual dies.

### Address workers' compensation, law enforcement, and other government requests

We can use or share health information about you:

- For workers' compensation claims
- For law enforcement purposes or with a law enforcement official
- With health oversight agencies for activities authorized by law
- For special government functions such as military, national security, and presidential protective services

### Respond to lawsuits and legal actions

We can share health information about you in response to a court or administrative order, or in response to a subpoena.

## Our Responsibilities

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.

### For more information see:

[www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html](http://www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html).

## Changes to the Terms of this Notice

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, in our office, and on our web site



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1843 West Morris Blvd  
(423) 581-7976

**SEVIERVILLE**  
1360 Dolly Parton Pky  
(865) 429-0921

**ROGERSVILLE**  
1101 E. McKinney Ave  
(423) 272-1900

[www.CenterForWellnessTN.com](http://www.CenterForWellnessTN.com) | [www.facebook.com/CenterForWellnessTN](https://www.facebook.com/CenterForWellnessTN)

**Medical Director:**  
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